



INDEPENDENT CANDIDATE

Vancouver City Council

COMPLAINT DEPARTMENT

Civic Election Tour 2022



K.R. Alm, RI

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Thank you for supporting the 2022 K.R. Alm Independent Campaign for Vancouver City Council. The following provides a brief description of the Complaint Department Tour.

WHO IS K.R. ALM?

Kelly Richard Alm was born in Vancouver's Old Women's Hospital in January of 1968. He graduated from Eric Hamber Secondary after serving as Director of Communications for the Grad Committee. After receiving his Diploma in Urban Land Economics from UBC he launched his real estate career. He served both residential and commercial clients for over a decade until he became a victim of crime and was made penniless and homeless.

Being a dedicated orthodox Christian, he focused on daily prayer in confidence that the Creator had another plan for him. He eventually entered social housing as a person with disabilities and immediately set out to create a card game that would be fun to play and teach biblical concepts at the same time. After ten years, Version 1 of the game was issued a copyright and copies of the game were sent around the world for review and correction by various denominational scholars. He is now working on completion of Version 2 of the teaching tool which he expects to become and remain one of the top selling Christian family games.

Eventually, Kelly re-enrolled in the Urban Land Program; to complete the development option. He received his Certificate of Advanced Studies in Real Estate Development with his focus being on large scale Commercial Industrial Strata, rental and social housing. His focus was also on potentially profitable civic infrastructure projects.

Over the years Kelly has been an active citizen. Alm helped to stop a proposed yearly vehicle levy and helped to save the Conservatory atop Queen Elizabeth Park. He received a Vancouver Police Certificate of Merit and helped to force the Woodward's building to contain low income rentals. Most recently, Alm helped to stop the proposed citywide parking tax and encouraged the Parks Board to build three covered skateboard parks around the city.

Partly due to Alm's dedication to the city, and it's residents:

There is no yearly car levy tax grab;

The Conservatory still exists;

Streets are safer under his watch;

Mixed strata and low income rentals are accepted;

There is no new citywide parking tax grab.

Skateboarders can look forward to year round covered skateparks.

WHAT IS KELLY'S ELECTION HISTORY?

<i>Year</i>	<i>Votes</i>
2002 -	3793
2011 -	5525
2014 -	2038
2018 -	3440
2022 -	Goal: 35,000 Votes To Win



WHAT IS THE COMPLAINT DEPARTMENT?

Because Kelly has such a deep understanding of the City and its problems, he decided to create a “Complaint Department” to “tour the city” during July, August and September. He will personally receive legitimate complaints from local citizens; who actually have a common (or not so common) problem they want action on.

The Complaint Department is a “pop up tent and banner system” to be set up at the curb side, on park land and on private properties. There are a dozen or so clip-boards, each with an official K.R. Alm complaint form ready for walk by and drive by citizens to fill out.

There are two identical complaint forms: A “free” one page (two-part) form and a “paid by campaign donation” one page (five part) form. The cost of the free form is around \$2.00 and the five part is around \$4.00 each. It is hoped that enough contributors for the “Donor Form” will support the printing of the “free form” throughout the tour.




INDEPENDENT


CITIZEN SURVEY AND COMPLAINT FORM

STEP 1 ▶ **PRIVACY POLICY ACKNOWLEDGEMENT: Read and initial the Privacy Policy of this form.**

PRIVACY POLICY DISCLOSURE: Limited personal data collected on this form will verify your complaint is valid. Duplicate originals of your complaint will be delivered to K.R. Alm, City Attorney, Internet, City Clerk, and each Future City Councilor as shown on the copies of this form. To receive a reply to your complaint, provide contact info in the white boxes below. Only K.R. Alm, City Clerk, and Future City Councilors will see what you write in the WHITE BOXES. Everything you write in the GRAY BOXES may become available on the internet.

Date: _____ Accept: _____
Initial Here: _____

STEP 2 ▶ **CONTACT INSTRUCTIONS: Write your info as you desire. White is Private Grey is Public.**

CONTACT INFO FOR RESPONSE **PRESS HARD: You are making 5 Copies** **SHARED INFO FOR INTERNET/ARCHIVES**

NAME:	NAME:
ADDRESS:	ADDRESS:
CITY: POSTAL:	CITY: POSTAL:
MOBILE or HOME PHONE:	MOBILE or HOME PHONE:
E-MAIL:	E-MAIL:
INTERNET PAGE:	INTERNET PAGE:

STEP 3 ▶ **SURVEY INSTRUCTIONS: Select YES or NO. PRESS HARD: You are making five copies.**

<p>Survey 1 <i>Bad Traffic Planning</i></p> <p>Do you agree with the concepts below? YES NO</p> <p>"Taxing tax" is government abuse of power. <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>Traffic congestion indirectly causes inflation. <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>Traffic delays due to bad planning creates pollution. <input type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>Survey 2 <i>High Cost of Housing</i></p> <p>Do you agree with the concepts below? YES NO</p> <p>Current price of a home is double what it should be. <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>Development times are triple what they should be. <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>Excessive development hoops & fees inflate prices. <input type="checkbox"/> YES <input type="checkbox"/> NO</p>
<p>Survey 3 <i>High Crime Rate</i></p> <p>Do you agree with the concepts below? YES NO</p> <p>Downtown east side must be cleaned up. <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>Repeat offenders should be put in prison. <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>Civic surveillance is a violation of human rights. <input type="checkbox"/> YES <input type="checkbox"/> NO</p>	<p>Survey 4 <i>Costly Regulations</i></p> <p>Do you agree with the concepts below? YES NO</p> <p>All parking meters should be free on Sundays. <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>Parking meter cost should be cut in half city wide. <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>Taxing of "phantom buildings" should be stopped. <input type="checkbox"/> YES <input type="checkbox"/> NO</p>

STEP 4 ▶ **COMPLAINT INSTRUCTIONS: Please WRITE IN CAPITAL LETTERS OR "EASY TO READ STYLE". Write your complaint as ONE SENTENCE, add another sentence if necessary. PRESS HARD: You are making five copies.**

Complaint 1

Complaint 2

THANK YOU FOR YOUR CIVIC INPUT: DONATION OF TIME, MONEY AND IDEAS.

Registered Civic Voter White Copy	K.R. Alm 2022 Campaign Green Copy	City Attorney & Internet Canary Copy	City Clerk's Office Pink Copy	Future City Council Orange Copy
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Both forms have the same text and graphics except for the “copy destination guide” at the bottom. They are printed with black toner on NCR carbon-less paper, and presented on a clip-board with a pen attached by a string.

Each citizen complainant can be anonymous or can fill in their name and contact info. There is a small survey at the start and room for two detailed complaints. No phone app or computer power is needed, since everyone can use a pen and paper to write their complaint. When they are finished they keep the first copy for their records.

In the case of the free complaint form, the top white copy is retained by the citizen and the yellow copy is for the Complaint Department. The citizen is directed to make a copy of their complaint and mail it, after the election, to the new city council and mayor via the city clerk’s office.

The donor contributor form is different since it has four copies made on the clip-board as they write. The citizen will keep the first white copy and the second green copy will be stored by Alm.

The remaining three copies of what they wrote are distributed at the end of the election as follows: Canary: City Archives; Pink: City Clerks office and the Orange copy will be duplicated for distribution to ALL ELECTED COUNCILLORS AND THE ELECTED MAYOR.

This distribution of the original document provides the complainant some piece of mind; that their complaint will end up somewhere and not be deleted. They can have a hope that something will be done.

WHERE WILL THE COMPLAINT DEPARTMENT BE SET UP?

The Complaint Department Tour will be pop up at random locations throughout the city allowing for a good sampling of citizen complaints. Some neighboring citizens from North Shore, Burnaby or Richmond may want to complain; which would be another good input for the new city council.

All locations planned have been presented to engineering department from Vanmap parking meter location data. Larger stores are encouraged to allow the Complaint Department to set up on their private owned or leased land to cut down on parking costs and to set up a desk with folding chairs.

It is intended that the Complaint Department also set up at some pop-up plazas if space permits. Some skateboard parks and beach locations will also be included on the tour.

WHEN WILL IT BE IN OPERATION?

The Complaint Department will mostly be deployed after 3 pm on scheduled days and be finished by 6 pm or later if convenient.

QUESTIONS & ANSWERS

Q Why is Alm not forcing the people to use the internet to make a complaint?

A We do not know who will win the election so data storage and processing is not needed.

Q What if a citizen thinks some of the survey questions are somehow biased?

A Those are questions Alm wants to know, and were reviewed by some of his nominators.

Q: Will Kelly be accepting official nominations at the Complaint Department?

A Yes, Alm seeks over 100 nominators this election.

Q If a citizen makes a donation for the “Five Part Form” do they get a receipt?

A No, the donation goes into the barrel or is sent through give send go, go fund me, or E-transfer into the form donation account.

Q If a citizen want’s to make a donation in addition to the “form donation” put into the bucket, do they get a receipt?

A Yes, this allows them to write their email address or phone number for Kelly to save.

Q If a citizen decides to donate more than \$50 dollars to the campaign can they be anonymous?

A No, Elections BC rules require the name and amount be written on a receipt.

Q What is the maximum donation any one person, company or entity donate for this election?

A Maximum is limited to \$1,250.

Q How do I write off the election contribution on my 2022 tax return?

A You can’t. This is because municipal election contributions are currently not deductible in any way.

Q Can I volunteer to help out at the Complaint Department?

A Yes, you can apply to volunteer.

Q If I donated to the Alm Campaign, will I receive special treatment or bonus if he wins?

A No, you will receive the same trouble shooting, problem solving assistance that every other citizen will receive.

Q On election day will I need to search out Alm on a random ballot?

A Yes, for this election the candidate names will be in random order.

Q In light of the dominion voting system scandal in the US, can I scrutinize the procedures at the polling station near my house?

A Yes, Alm can designate you to become a scrutineer to help guarantee the ballot count is accurate.

Q I want to volunteer but not at the Complaint Department, how can I help in other ways?

A You can call or email Kelly and offer to volunteer, there is plenty to do.

Q Alm is an independent and does not have some big party behind him, how much is he allowed to spend of his own money to run in this election?

A \$2,500 is the maximum Kelly can spend from his own savings which is limited by Elections BC regulations.

Q Looks like Alm needs a bunch of donations in a hurry, what can I do to help?

A You can get an official receipt book from Kelly and go door to door on your street; or talk to people at your work, to collect donations for the campaign.

Q Can the Complaint Department be set up indoors without the tent?

A Yes, the banners and clip-boards are easily to transport.

Q The current Mayor is an independent, is Alm somehow aligned with him?

A No, Kelly has developed a very specific direction and leadership plan over the years.

THANKS FOR YOUR VOTE AND PROMOTION

If you want the Complaint Department to set up at your special event or function; or you have a suggested location please reach out and make contact.



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